



## POLICE ALERT:



## TECHNOLOGY / CYBER SCAMS

Nassau County residents are being targeted through **pop-ups** on their **smart TVs** and **computers**. The scammer typically prevents the user from logging into their streaming service which states there is a problem, virus, or unpaid bill. Victims are then instructed to call them and to download the **AnyDesk app**. A fake representative will insist you pay an activation fee or allow them remote access to your smart TV. They then install malware onto your TV that captures your personal information.

- **Double-check any fees you have to pay:** Research if a pop-up asks you to pay an activation fee or antivirus fee. *Roku never charges activation OR registration fees*
- **Do not fall for fraudulent websites:** Fake websites are a threat, even on smart TVs, so verify the URL
- **Check before you call:** If a "customer service" number pops up, contact the streaming service or TV manufacturer's website to find their official customer support number
- **NEVER let anyone control your device remotely:** Scammers usually ask for remote computer and/or smart TV access. *Don't ever give control of your device to anyone*

REPORT EMERGENCIES TO 911